



TRI AREA SKATING CLUB

Skater Code of Conduct

2025/2026 Skating Season

Skater Code of Conduct

1. Treat employees and visitors at the TransAlta Tri Leisure Centre and the Glenn Hall Arena, and any other arena in which we are skating out of with respect. Municipal Arena rules must be followed.
2. Be courteous to other skaters, coaches, judges, board members, parents, arena staff and visitors at all times.
3. Respect the rights, dignity and worth of all participants regardless of gender, ability, cultural background or religion.
4. Show consideration for coaches and other skaters involved in lessons during a session. A lesson should not be interrupted by another skater or any other person unless there is an emergency. Please contact the Board with any questions or concerns, or to arrange a meeting with your coach to discuss skater development.
 - a. Please keep in mind that we do have a lot of skaters in various programs at the TASC, we are a volunteer Board of Directors and the coaches are paid, private contractors. If the Board feels that any of the aforementioned people's time is being monopolized, you will be charged for the time it takes to answer your questions/ concerns.
5. Promote the well-being of fellow skaters through positive encouragement and through reporting any unhealthy or dangerous conduct to coaches or Board members.
6. No cell phone use during the sessions. This includes but is not limited to: talking on the phone, texting, playing games and looking things up on the internet.
 - a. Cell phones may be used in the case of an emergency and the coaching staff have been notified.
 - b. Cell phones may be used for training purposes, such as videoing or recording tests being taken.
7. No food, candy or gum is allowed on the ice. Plastic or aluminum water bottles are allowed on the ice but must be left at the boards. Glass water bottles are not permitted.
8. Hair must be securely tied back during class time.

9. Skaters should not wear any clothing that impedes their mobility, balance, and or vision.
10. The following right-of-way order is to ensure the safety of all skaters and coaches on the ice and is in effect during all StarSkate club sessions:
 - 1st Priority: Skater in their program/ dance with music or being partnered
 - 2nd Priority: Skater in a coached lesson.
 - 3rd Priority: Skater in a spin or jump entrance.
11. StarSkate Music Priority:
 - 1st Priority: Assessments.
 - 2nd Priority: Lessons/ Dance partnered lessons.
 - 3rd Priority: First Come, first served.
12. It is important to be aware, cautious, and considerate of other skaters. Please be especially aware that there may be different levels of skaters sharing the ice at the same time. Skaters must skate with their heads up and always be aware of others.
13. Keep moving! Look both ways when leaving the boards. Do not linger. Socializing with fellow skaters is best done off the ice before or after sessions and not on the ice.
14. Profane, abusive, disruptive, inappropriate or disrespectful language, gestures or actions during on-ice or off-ice sessions will not be tolerated. Disrespect towards anyone including but not limited to: fellow skaters, coaches, administrators, Board members, or arena staff will not be tolerated.
15. Arrive on time for your sessions, allow adequate time to warm up and stretch prior to stepping on the ice to prevent injuries.
16. Skaters must inform a coach before leaving a session.
17. The skaters on the ice are not under the supervision of their coaches, the coaches will not be responsible for taking athletes to the bathroom or getting water.

Skater Code of Ethics – Disciplinary Rules:

1. Any coach may speak to a skater about inappropriate behaviour.
2. Skaters not following the Code may be asked to leave the session by any coach and will not be refunded for any portion of the lesson missed as a result.
3. Depending on the severity of the infraction, skaters may or may not be allowed back on the ice for their next lesson.

4. If the inappropriate behaviour continues, on or off the ice, the Tri Area Skating Club reserves the right to cancel the skater's class registration and/or restrict the skater's ice-time. At the discretion of the Board, the skater may be allowed to return to classes and/or the ice. If the skater is not allowed to return, the Tri Area Skating Club will not issue a reimbursement for missed ice time.

Club Obligations to the Skater

1. To provide up-to-date quality Skate Canada skating programs to all members in accordance with delivery standards prescribed by Skate Canada.
2. To provide the skater and parent(s) with the basic information necessary to enable them to choose a realistic and affordable course of action to achieve their goals and objectives.
3. To outline clearly all club programs including cost and method of payment.
4. To outline clearly all club policies including parent responsibilities, safety issues, carnival fees, test days, ice qualifications, etc.
5. To ensure that sufficient, qualified coaches are available to teach all programs within the club, including private and group instruction.
6. To adopt a philosophy of being athlete-centered in all decision-making.
7. To ensure that the best interests of the skaters in the club are taken into account in club decision-making. To ensure that each skater is able to participate and progress at his/her own level and that no skater is held back.
8. To communicate as regularly and effectively as possible with skaters and parents as to club activities, changes in Skate Canada rules and regulations, club regulations and policies and other important or relevant information affecting the skater's participation in the sport.
9. To help ensure that a positive learning environment is maintained in the club.
10. To treat all members with respect, regardless of their race, religion, national origin, gender, gender identity, sexual orientation, age, or disability.
11. To inform all members regarding the club's constitution and by-laws and requirements for the Annual General Meeting.
12. To implement an appeal process to deal with customers requesting special consideration.

